

| ID | Istruzioni operative                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | Nello sheet "KPI disponibilità" sono esposti i KPI giornalieri di monitoraggio della disponibilità (%uptime), indisponibilità (%downtime) e mancata raggiungibilità (% error response per mancata raggiungibilità delle API) delle API esposte sul Gateway CBI PSD2 (colonne "Tutte le API Gateway PSD2") e delle funzionalità esposte sui canali proprietari online della Banca assimilabili alle API esposte sul Gateway PSD2 CBI (colonne "Interfacce Online Banca").                                                  |
| 2  | Nello sheet "KPI performance" sono esposti i KPI giornalieri di monitoraggio delle performance delle API esposte sul Gateway PSD2 CBI (colonne con intestazione "API Gateway PSD2") e delle funzionalità esposte sui canali proprietari online assimilabili alle API esposte sul Gateway PSD2 CBI della Banca (colonne con intestazione "Interfaccia Online Banca").<br>I KPI sono raggruppati in base alla macrofunzione di riferimento (es. "Tempo medio giornaliero (in millisecondi) per preparazione Bonifico SCT"). |
| 3  | Nello sheet "KPI performance", il valore "N/A" rappresenta una mancata invocazione delle API esposte sul Gateway PSD2 CBI o delle funzionalità esposte sui canali proprietari online della Banca nel giorno di riferimento.                                                                                                                                                                                                                                                                                               |
| 4  | Nello sheet "KPI performance", il monitoraggio delle performance delle funzionalità esposte sui canali proprietari online fa riferimento a misurazione lato back-end. Il monitoraggio delle performance delle API esposte sul Gateway CBI PSD2 fa riferimento a misurazioni relative al caricamento dei front-end.                                                                                                                                                                                                        |

|            | Tutte le API Gateway PSD2 |           | Interfacce Online Banca: Home Banking |           | Interfacce Online Banca: Mobile Banking |           | Tutte le API Gateway PSD2                              |
|------------|---------------------------|-----------|---------------------------------------|-----------|-----------------------------------------|-----------|--------------------------------------------------------|
| Data       | %uptime                   | %downtime | %uptime                               | %downtime | %uptime                                 | %downtime | % error response per mancata raggiungibilità delle API |
| 2023-10-01 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-02 | 100.0%                    | 0.0%      | 99.96%                                | 0.04%     | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-03 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.98%                                  | 0.02%     | 0.0%                                                   |
| 2023-10-04 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-05 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-06 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.92%                                  | 0.08%     | 0.0%                                                   |
| 2023-10-07 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-08 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-09 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.95%                                  | 0.05%     | 0.0%                                                   |
| 2023-10-10 | 100.0%                    | 0.0%      | 99.95%                                | 0.05%     | 99.95%                                  | 0.05%     | 0.0%                                                   |
| 2023-10-11 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.99%                                  | 0.01%     | 0.0%                                                   |
| 2023-10-12 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-13 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-14 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-15 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-16 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.95%                                  | 0.05%     | 0.0%                                                   |
| 2023-10-17 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-18 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.97%                                  | 0.03%     | 0.0%                                                   |
| 2023-10-19 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.96%                                  | 0.04%     | 0.0%                                                   |
| 2023-10-20 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-21 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-22 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.95%                                  | 0.05%     | 0.0%                                                   |
| 2023-10-23 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-24 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-25 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.98%                                  | 0.02%     | 0.0%                                                   |
| 2023-10-26 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.99%                                  | 0.01%     | 0.0%                                                   |
| 2023-10-27 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-28 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-29 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-30 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-10-31 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.98%                                  | 0.02%     | 0.0%                                                   |
| 2023-11-01 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-11-02 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-11-03 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-11-04 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-11-05 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 100.0%                                  | 0.0%      | 0.0%                                                   |
| 2023-11-06 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.97%                                  | 0.03%     | 0.0%                                                   |
| 2023-11-07 | 100.0%                    | 0.0%      | 99.94%                                | 0.06%     | 99.9%                                   | 0.1%      | 0.0%                                                   |
| 2023-11-08 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.98%                                  | 0.02%     | 0.0%                                                   |
| 2023-11-09 | 99.99%                    | 0.01%     | 100.0%                                | 0.0%      | 99.98%                                  | 0.02%     | 0.0%                                                   |
| 2023-11-10 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.97%                                  | 0.03%     | 0.0%                                                   |
| 2023-11-11 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.97%                                  | 0.03%     | 0.0%                                                   |
| 2023-11-12 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.97%                                  | 0.03%     | 0.0%                                                   |
| 2023-11-13 | 100.0%                    | 0.0%      | 100.0%                                | 0.0%      | 99.91%                                  | 0.09%     | 0.0%                                                   |
| 2023-11-14 | 100.0%                    | 0.0%      | 99.96%                                | 0.04%     | 99.98%                                  | 0.02%     | 0.0%                                                   |

|            |        |       |        |       |        |       |      |
|------------|--------|-------|--------|-------|--------|-------|------|
| 2023-11-15 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.98% | 0.02% | 0.0% |
| 2023-11-16 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-11-17 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.97% | 0.03% | 0.0% |
| 2023-11-18 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-11-19 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-11-20 | 99.92% | 0.08% | 100.0% | 0.0%  | 99.98% | 0.02% | 0.0% |
| 2023-11-21 | 100.0% | 0.0%  | 99.96% | 0.04% | 99.98% | 0.02% | 0.0% |
| 2023-11-22 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.97% | 0.03% | 0.0% |
| 2023-11-23 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.94% | 0.06% | 0.0% |
| 2023-11-24 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-11-25 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-11-26 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-11-27 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.98% | 0.02% | 0.0% |
| 2023-11-28 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.98% | 0.02% | 0.0% |
| 2023-11-29 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-11-30 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-12-01 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.97% | 0.03% | 0.0% |
| 2023-12-02 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.98% | 0.02% | 0.0% |
| 2023-12-03 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-12-04 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-12-05 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.98% | 0.02% | 0.0% |
| 2023-12-06 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.99% | 0.01% | 0.0% |
| 2023-12-07 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.96% | 0.04% | 0.0% |
| 2023-12-08 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.97% | 0.03% | 0.0% |
| 2023-12-09 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.97% | 0.03% | 0.0% |
| 2023-12-10 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-12-11 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.99% | 0.01% | 0.0% |
| 2023-12-12 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.99% | 0.01% | 0.0% |
| 2023-12-13 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.98% | 0.02% | 0.0% |
| 2023-12-14 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.98% | 0.02% | 0.0% |
| 2023-12-15 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-12-16 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-12-17 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-12-18 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.99% | 0.01% | 0.0% |
| 2023-12-19 | 100.0% | 0.0%  | 99.97% | 0.03% | 100.0% | 0.0%  | 0.0% |
| 2023-12-20 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.97% | 0.03% | 0.0% |
| 2023-12-21 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.99% | 0.01% | 0.0% |
| 2023-12-22 | 100.0% | 0.0%  | 99.91% | 0.09% | 99.93% | 0.07% | 0.0% |
| 2023-12-23 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-12-24 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-12-25 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-12-26 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-12-27 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.98% | 0.02% | 0.0% |
| 2023-12-28 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.98% | 0.02% | 0.0% |
| 2023-12-29 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.96% | 0.04% | 0.0% |
| 2023-12-30 | 100.0% | 0.0%  | 100.0% | 0.0%  | 100.0% | 0.0%  | 0.0% |
| 2023-12-31 | 100.0% | 0.0%  | 100.0% | 0.0%  | 99.93% | 0.07% | 0.0% |

| Data       | Tempo medio giornaliero (in millisecondi) per preparazione Bonifico SCT |                                        |                                          | Tempo medio giornaliero (in millisecondi) per preparazione Bonifico Periodico |                                        |                                              |
|------------|-------------------------------------------------------------------------|----------------------------------------|------------------------------------------|-------------------------------------------------------------------------------|----------------------------------------|----------------------------------------------|
|            | API Gateway PSD2                                                        | Interfaccia Online Banca: Home Banking | Interfaccia Online Banca: Mobile Banking | API Gateway PSD2                                                              | Interfaccia Online Banca: Home Banking | Interfaccia Online Banca: Mobile Banking     |
| 2023-10-01 | 2517.00                                                                 | 2476.11                                | 637.61                                   | N/A                                                                           | 159.9                                  | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-02 | 1722.00                                                                 | 4364.81                                | 1023.5                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-03 | 220.90                                                                  | 3711.45                                | 854.98                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-04 | 702.21                                                                  | 3603.39                                | 900.35                                   | N/A                                                                           | 226.71                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-05 | 1746.00                                                                 | 3549.87                                | 793.79                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-06 | 1348.25                                                                 | 3435.23                                | 718.91                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-07 | 1835.00                                                                 | 1720.62                                | 464.33                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-08 | 1181.17                                                                 | 2045.32                                | 589.17                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-09 | 3678.39                                                                 | 3753.31                                | 916.24                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-10 | 1437.07                                                                 | 3364.0                                 | 863.29                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-11 | 1171.85                                                                 | 3163.45                                | 878.62                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-12 | 512.89                                                                  | 3347.5                                 | 784.02                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-13 | 4296.67                                                                 | 3086.73                                | 684.36                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-14 | 2248.33                                                                 | 1778.96                                | 526.19                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-15 | 1526.33                                                                 | 1814.23                                | 466.16                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-16 | 2270.29                                                                 | 3403.66                                | 931.32                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-17 | 1828.00                                                                 | N/A                                    | N/A                                      | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-18 | 2002.00                                                                 | 2932.14                                | 707.99                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-19 | 2394.40                                                                 | 2792.97                                | 713.52                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-20 | 4927.00                                                                 | 2559.44                                | 584.11                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-21 | 1938.50                                                                 | 1759.45                                | 632.38                                   | N/A                                                                           | 139.81                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-22 | 1945.22                                                                 | 1685.26                                | 801.9                                    | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-23 | 3158.67                                                                 | 3168.19                                | 800.59                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-24 | 3466.33                                                                 | 3169.53                                | 713.44                                   | N/A                                                                           | 230.84                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-25 | 1880.33                                                                 | 2678.05                                | 799.23                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-26 | 2003.89                                                                 | 2780.31                                | 767.35                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-27 | 2894.89                                                                 | 2771.23                                | 872.68                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-28 | 1767.75                                                                 | 1736.02                                | 448.54                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-29 | N/A                                                                     | 2202.87                                | 634.68                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-30 | 1802.67                                                                 | 3625.84                                | 873.33                                   | N/A                                                                           | 303.53                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-31 | 1849.75                                                                 | 3854.57                                | 860.57                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-01 | 5160.25                                                                 | 2571.43                                | 761.0                                    | N/A                                                                           | 264.99                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-02 | 1099.80                                                                 | 4166.24                                | 967.07                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-03 | 1741.65                                                                 | 4029.06                                | 792.2                                    | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-04 | 1994.50                                                                 | 2323.49                                | 458.07                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-05 | 1603.00                                                                 | 2358.46                                | 567.2                                    | N/A                                                                           | 231.02                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-06 | 1471.11                                                                 | 4031.56                                | 1120.75                                  | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-07 | 1370.74                                                                 | 3680.03                                | 990.58                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-08 | 2416.50                                                                 | 3390.79                                | 865.84                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-09 | 1669.10                                                                 | 3525.65                                | 751.0                                    | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-10 | 3425.00                                                                 | 3089.44                                | 774.81                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-11 | N/A                                                                     | 2031.68                                | 604.24                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-12 | 2276.50                                                                 | 2072.63                                | 556.04                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-13 | 1601.53                                                                 | 3556.22                                | 965.37                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-14 | 1793.00                                                                 | 3308.01                                | 807.81                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-15 | 1780.80                                                                 | 3140.65                                | 717.89                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-16 | 2993.25                                                                 | 3140.28                                | 759.45                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-17 | 2556.67                                                                 | 2812.9                                 | 783.36                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-18 | 1764.33                                                                 | 1552.64                                | 415.67                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-19 | N/A                                                                     | 1556.14                                | 523.56                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-20 | 2064.75                                                                 | 3212.34                                | 931.48                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-21 | 1933.50                                                                 | 3723.61                                | 1055.52                                  | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-22 | 1857.00                                                                 | 2865.95                                | 799.46                                   | N/A                                                                           | 229.35                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-23 | 1881.25                                                                 | 2961.26                                | 722.81                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-24 | 1696.80                                                                 | 2798.16                                | 756.31                                   | N/A                                                                           | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |

|            |         |         |         |     |        |                                              |
|------------|---------|---------|---------|-----|--------|----------------------------------------------|
| 2023-11-25 | 1166.17 | 1619.81 | 616.75  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-26 | 2078.00 | 1903.09 | 564.06  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-27 | 1976.00 | 3573.28 | 1032.77 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-28 | 2621.90 | 3580.92 | 952.68  | N/A | 288.13 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-29 | 1027.79 | 3430.99 | 863.06  | N/A | 200.57 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-30 | 1353.33 | 3764.05 | 935.9   | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-01 | 2205.80 | 4895.68 | 1407.02 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-02 | 1165.50 | 2773.63 | 709.96  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-03 | 6544.50 | 2627.58 | 686.11  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-04 | 1183.26 | 4403.44 | 1049.73 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-05 | 1893.50 | 4121.34 | 976.66  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-06 | 2135.00 | 4092.97 | 946.8   | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-07 | 710.67  | 3392.14 | 861.16  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-08 | 1552.50 | 1987.4  | 583.57  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-09 | 1528.00 | 2171.25 | 613.35  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-10 | 2280.00 | 2616.2  | 584.08  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-11 | 1525.17 | 4208.76 | 1216.99 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-12 | 562.93  | 4163.64 | 1083.08 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-13 | 2231.57 | 3777.6  | 965.56  | N/A | 179.29 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-14 | 1642.50 | 3674.52 | 713.02  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-15 | 1451.00 | 4102.67 | 969.5   | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-16 | 1865.00 | 2144.85 | 512.76  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-17 | 1773.00 | 2651.58 | 689.64  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-18 | 1938.33 | 4085.44 | 1025.92 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-19 | 1435.83 | 3795.63 | 1020.73 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-20 | 1541.67 | 3687.72 | 857.0   | N/A | 187.37 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-21 | 2569.80 | 3681.54 | 953.59  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-22 | 1213.67 | 3522.03 | 960.86  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-23 | 2553.33 | 2600.39 | 680.96  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-24 | 2927.00 | 2274.13 | 576.92  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-25 | 1510.00 | 1361.55 | 396.94  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-26 | 1776.75 | 2482.86 | 616.35  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-27 | 2070.00 | 4185.51 | 1058.03 | N/A | 259.16 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-28 | 1136.43 | 3883.49 | 1065.66 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-29 | 2522.50 | 3656.51 | 951.0   | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-30 | 1248.00 | 2035.23 | 790.4   | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-31 | 1985.50 | 1656.11 | 541.13  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |

| Tempo medio giornaliero (in millisecondi) per Esecuzione di un Bonifico SCT |                                        |                                          | Tempo medio giornaliero (in millisecondi) per esecuzione di un Bonifico Periodico |                                        |                                              |
|-----------------------------------------------------------------------------|----------------------------------------|------------------------------------------|-----------------------------------------------------------------------------------|----------------------------------------|----------------------------------------------|
| Data                                                                        | Interfaccia Online Banca: Home Banking | Interfaccia Online Banca: Mobile Banking | API Gateway PSD2                                                                  | Interfaccia Online Banca: Home Banking | Interfaccia Online Banca: Mobile Banking     |
| 2023-10-01                                                                  | 6848.81                                | 5805.19                                  | N/A                                                                               | 159.9                                  | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-02                                                                  | 11282.69                               | 7858.46                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-03                                                                  | 10197.53                               | 7205.82                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-04                                                                  | 9924.81                                | 6623.21                                  | N/A                                                                               | 226.71                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-05                                                                  | 9809.95                                | 7059.9                                   | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-06                                                                  | 9608.51                                | 6603.36                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-07                                                                  | 5679.4                                 | 4113.94                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-08                                                                  | 6254.68                                | 4353.98                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-09                                                                  | 9803.43                                | 7247.81                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-10                                                                  | 9546.29                                | 6862.11                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-11                                                                  | 9169.62                                | 6491.79                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-12                                                                  | 9001.47                                | 5955.55                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-13                                                                  | 8732.48                                | 5750.23                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-14                                                                  | 1778.96                                | 4135.39                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-15                                                                  | 5748.9                                 | 4047.06                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-16                                                                  | 9440.07                                | 6786.69                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-17                                                                  | N/A                                    | N/A                                      | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-18                                                                  | 8700.86                                | 5964.28                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-19                                                                  | 8031.47                                | 5991.42                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-20                                                                  | 7759.15                                | 5321.56                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-21                                                                  | 5274.84                                | 4868.17                                  | N/A                                                                               | 139.81                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-22                                                                  | 5611.64                                | 4044.85                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-23                                                                  | 8590.51                                | 6716.85                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-24                                                                  | 8866.79                                | 6164.04                                  | N/A                                                                               | 230.84                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-25                                                                  | 8154.83                                | 5999.46                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-26                                                                  | 8142.91                                | 5929.24                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-27                                                                  | 8544.77                                | 7237.98                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-28                                                                  | 5746.5                                 | 5029.06                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-29                                                                  | 6365.46                                | 4223.57                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-30                                                                  | 9774.96                                | 6740.32                                  | N/A                                                                               | 303.53                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-31                                                                  | 10198.9                                | 6889.01                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-01                                                                  | 7551.48                                | 5832.83                                  | N/A                                                                               | 1271.16                                | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-02                                                                  | 10979.32                               | 7625.65                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-03                                                                  | 10231.11                               | 6612.82                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-04                                                                  | 6083.68                                | 5048.28                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-05                                                                  | 7282.28                                | 5558.48                                  | N/A                                                                               | 231.02                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-06                                                                  | 10618.21                               | 7984.84                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-07                                                                  | 10136.26                               | 7733.25                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-08                                                                  | 9282.15                                | 6927.03                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-09                                                                  | 9874.53                                | 6526.35                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-10                                                                  | 9023.91                                | 6135.51                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-11                                                                  | 2031.68                                | 4454.85                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-12                                                                  | 5835.91                                | 4743.65                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-13                                                                  | 10358.19                               | 7461.5                                   | N/A                                                                               | 944.31                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-14                                                                  | 9246.01                                | 6497.48                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-15                                                                  | 9190.2                                 | 6321.27                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-16                                                                  | 8728.64                                | 5933.42                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-17                                                                  | 8067.61                                | 5856.32                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-18                                                                  | 4712.53                                | 4809.96                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-19                                                                  | 5089.24                                | 5203.85                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-20                                                                  | 9221.78                                | 6956.26                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-21                                                                  | 9882.5                                 | 7066.3                                   | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-22                                                                  | 8471.21                                | 6315.87                                  | N/A                                                                               | 1021.93                                | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-23                                                                  | 8813.36                                | 6329.48                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-24                                                                  | 8201.36                                | 5678.97                                  | N/A                                                                               | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |

|            |          |         |     |        |                                              |
|------------|----------|---------|-----|--------|----------------------------------------------|
| 2023-11-25 | 5290.22  | 4320.01 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-26 | 5864.19  | 4605.48 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-27 | 10273.94 | 7218.04 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-28 | 10014.59 | 7014.09 | N/A | 288.13 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-29 | 9673.59  | 6654.39 | N/A | 200.57 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-30 | 10169.99 | 6959.71 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-01 | 12637.14 | 9318.36 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-02 | 7820.9   | 6284.95 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-03 | 7296.21  | 5713.3  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-04 | 11310.54 | 8103.06 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-05 | 10774.88 | 7117.86 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-06 | 10804.13 | 6701.86 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-07 | 9613.53  | 6770.44 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-08 | 1987.4   | 583.57  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-09 | 6546.25  | 5300.01 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-10 | 7225.2   | 4815.68 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-11 | 10933.55 | 7385.38 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-12 | 10678.36 | 7254.77 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-13 | 10142.2  | 7008.51 | N/A | 179.29 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-14 | 10067.24 | 6642.52 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-15 | 11419.95 | 7563.08 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-16 | 6626.2   | 5555.32 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-17 | 7582.38  | 5214.28 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-18 | 10983.55 | 7094.87 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-19 | 10286.73 | 7485.82 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-20 | 10207.57 | 7097.51 | N/A | 187.37 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-21 | 10200.89 | 7233.26 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-22 | 10163.77 | 7361.52 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-23 | 7558.15  | 6371.61 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-24 | 6319.2   | 5498.73 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-25 | 4148.29  | 3525.59 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-26 | 6963.99  | 4992.97 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-27 | 11017.55 | 7802.41 | N/A | 259.16 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-28 | 10605.74 | 7789.13 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-29 | 10101.25 | 7309.75 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-30 | 6231.83  | 5633.89 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-31 | 5082.22  | 4079.58 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |

| Tempo medio giornaliero (in millisecondi) per restituzione di tutte le informazioni relative a Bonifico SCT inserito |                                        |                                          | Tempo medio giornaliero (in millisecondi) per restituzione di tutte le informazioni relative a Bonifico Periodico inserito |                                        |                                              |
|----------------------------------------------------------------------------------------------------------------------|----------------------------------------|------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|----------------------------------------|----------------------------------------------|
| Data                                                                                                                 | Interfaccia Online Banca: Home Banking | Interfaccia Online Banca: Mobile Banking | API Gateway PSD2                                                                                                           | Interfaccia Online Banca: Home Banking | Interfaccia Online Banca: Mobile Banking     |
| 2023-10-01                                                                                                           | 125.59                                 | 170.59                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-02                                                                                                           | 173.55                                 | 212.93                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-03                                                                                                           | 163.72                                 | 195.15                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-04                                                                                                           | 159.03                                 | 201.55                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-05                                                                                                           | 159.49                                 | 191.37                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-06                                                                                                           | 191.13                                 | 194.28                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-07                                                                                                           | 135.22                                 | 170.34                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-08                                                                                                           | 134.66                                 | 167.68                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-09                                                                                                           | 153.69                                 | 191.6                                    | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-10                                                                                                           | 165.64                                 | 195.44                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-11                                                                                                           | 157.79                                 | 193.73                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-12                                                                                                           | 194.16                                 | 187.38                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-13                                                                                                           | 189.89                                 | 278.39                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-14                                                                                                           | 151.61                                 | 184.57                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-15                                                                                                           | 142.79                                 | 174.06                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-16                                                                                                           | 443.37                                 | 663.63                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-17                                                                                                           | N/A                                    | N/A                                      | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-18                                                                                                           | 625.61                                 | 204.93                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-19                                                                                                           | 170.87                                 | 190.51                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-20                                                                                                           | 178.33                                 | 198.02                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-21                                                                                                           | 159.69                                 | 179.57                                   | N/A                                                                                                                        | 694.6                                  | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-22                                                                                                           | 140.88                                 | 177.08                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-23                                                                                                           | 174.75                                 | 219.38                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-24                                                                                                           | 203.78                                 | 207.88                                   | N/A                                                                                                                        | 214.13                                 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-25                                                                                                           | 181.56                                 | 217.7                                    | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-26                                                                                                           | 177.25                                 | 199.61                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-27                                                                                                           | 186.26                                 | 208.48                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-28                                                                                                           | 156.44                                 | 180.99                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-29                                                                                                           | 146.47                                 | 182.7                                    | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-30                                                                                                           | 166.98                                 | 224.58                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-10-31                                                                                                           | 187.75                                 | 214.07                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-01                                                                                                           | 173.4                                  | 296.16                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-02                                                                                                           | 179.39                                 | 207.78                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-03                                                                                                           | 188.45                                 | 223.85                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-04                                                                                                           | 152.39                                 | 189.35                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-05                                                                                                           | 152.85                                 | 175.94                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-06                                                                                                           | 205.93                                 | 231.62                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-07                                                                                                           | 342.27                                 | 333.41                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-08                                                                                                           | 178.71                                 | 234.97                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-09                                                                                                           | 215.24                                 | 248.9                                    | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-10                                                                                                           | 195.24                                 | 199.11                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-11                                                                                                           | 161.64                                 | 215.7                                    | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-12                                                                                                           | 140.84                                 | 179.81                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-13                                                                                                           | 211.88                                 | 216.76                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-14                                                                                                           | 188.0                                  | 232.23                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-15                                                                                                           | 184.65                                 | 232.86                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-16                                                                                                           | 189.35                                 | 190.56                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-17                                                                                                           | 172.72                                 | 199.03                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-18                                                                                                           | N/A                                    | 277.34                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-19                                                                                                           | 145.87                                 | 170.14                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-20                                                                                                           | 218.43                                 | 222.35                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-21                                                                                                           | 491.95                                 | 638.76                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-22                                                                                                           | 173.79                                 | 229.63                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-23                                                                                                           | 180.23                                 | 225.22                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-24                                                                                                           | 183.02                                 | 195.33                                   | N/A                                                                                                                        | N/A                                    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |



|            |        |         |     |        |                                              |
|------------|--------|---------|-----|--------|----------------------------------------------|
| 2023-11-25 | N/A    | 183.88  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-26 | 161.18 | 193.34  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-27 | 243.97 | 269.37  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-28 | 324.36 | 479.93  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-29 | 202.19 | 218.52  | N/A | 178.53 | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-11-30 | 322.77 | 236.69  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-01 | 830.33 | 1187.36 | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-02 | 234.06 | 246.14  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-03 | 149.47 | 173.32  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-04 | 193.51 | 285.89  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-05 | 201.91 | 310.15  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-06 | 188.53 | 261.5   | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-07 | 195.15 | 205.18  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-08 | 151.45 | 177.71  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-09 | 148.05 | 168.97  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-10 | 138.54 | 178.09  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-11 | 186.76 | 208.36  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-12 | 304.38 | 638.93  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-13 | 192.07 | 229.87  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-14 | 182.46 | 213.89  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-15 | 576.45 | 297.26  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-16 | 157.32 | 183.7   | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-17 | 142.96 | 167.43  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-18 | 190.4  | 214.87  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-19 | 189.69 | 244.97  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-20 | 172.21 | 183.69  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-21 | 166.66 | 198.85  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-22 | 175.84 | 200.62  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-23 | 139.89 | 181.18  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-24 | 140.91 | 167.34  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-25 | 127.87 | 386.38  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-26 | 137.28 | 169.58  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-27 | 190.24 | 212.16  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-28 | 177.35 | 301.83  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-29 | 185.5  | 216.53  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-30 | 567.68 | 247.31  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |
| 2023-12-31 | 178.66 | 205.18  | N/A | N/A    | FUNZIONALITA' NON PRESENTE SU MOBILE BANKING |

| Tempo medio giornaliero (in millisecondi) per restituzione delle informazioni di visualizzazione saldo sui conti o carte |                                        |                                          | Tempo medio giornaliero (in millisecondi) per restituzione delle informazioni della lista movimenti su conto o carta |                                        |                                          |
|--------------------------------------------------------------------------------------------------------------------------|----------------------------------------|------------------------------------------|----------------------------------------------------------------------------------------------------------------------|----------------------------------------|------------------------------------------|
| Data                                                                                                                     | Interfaccia Online Banca: Home Banking | Interfaccia Online Banca: Mobile Banking | API Gateway PSD2                                                                                                     | Interfaccia Online Banca: Home Banking | Interfaccia Online Banca: Mobile Banking |
| 2023-10-01                                                                                                               | 73.44                                  | 87.1                                     | 435.66                                                                                                               | 3263.78                                | 87.43                                    |
| 2023-10-02                                                                                                               | 85.22                                  | 93.16                                    | 429.45                                                                                                               | 5805.35                                | 92.13                                    |
| 2023-10-03                                                                                                               | 81.6                                   | 89.4                                     | 457.80                                                                                                               | 5053.45                                | 93.58                                    |
| 2023-10-04                                                                                                               | 85.0                                   | 86.6                                     | 767.25                                                                                                               | 5175.92                                | 83.67                                    |
| 2023-10-05                                                                                                               | 74.81                                  | 86.43                                    | 569.04                                                                                                               | 4880.54                                | 91.41                                    |
| 2023-10-06                                                                                                               | 79.05                                  | 87.35                                    | 663.91                                                                                                               | 4580.94                                | 89.99                                    |
| 2023-10-07                                                                                                               | 76.9                                   | 83.82                                    | 558.81                                                                                                               | 3435.23                                | 83.96                                    |
| 2023-10-08                                                                                                               | 71.3                                   | 81.98                                    | 389.75                                                                                                               | 2863.95                                | 82.09                                    |
| 2023-10-09                                                                                                               | 77.56                                  | 86.15                                    | 624.54                                                                                                               | 4649.2                                 | 86.13                                    |
| 2023-10-10                                                                                                               | 88.37                                  | 89.08                                    | 1740.03                                                                                                              | 4528.66                                | 94.36                                    |
| 2023-10-11                                                                                                               | 92.62                                  | 84.74                                    | 1032.48                                                                                                              | 4928.71                                | 84.21                                    |
| 2023-10-12                                                                                                               | 127.19                                 | 85.8                                     | 956.21                                                                                                               | 4353.81                                | 92.78                                    |
| 2023-10-13                                                                                                               | 91.18                                  | 86.06                                    | 905.82                                                                                                               | 4325.73                                | 82.29                                    |
| 2023-10-14                                                                                                               | 88.9                                   | 86.04                                    | 561.55                                                                                                               | 2330.23                                | 96.44                                    |
| 2023-10-15                                                                                                               | 87.48                                  | 84.63                                    | 539.80                                                                                                               | 2834.43                                | 90.18                                    |
| 2023-10-16                                                                                                               | 96.4                                   | 128.9                                    | 1128.23                                                                                                              | 4884.88                                | 287.35                                   |
| 2023-10-17                                                                                                               | N/A                                    | N/A                                      | 895.81                                                                                                               | N/A                                    | N/A                                      |
| 2023-10-18                                                                                                               | 139.61                                 | 88.72                                    | 1021.17                                                                                                              | 3825.96                                | 83.2                                     |
| 2023-10-19                                                                                                               | 96.85                                  | 88.16                                    | 930.59                                                                                                               | 3995.69                                | 89.38                                    |
| 2023-10-20                                                                                                               | 91.28                                  | 90.7                                     | 910.95                                                                                                               | 4225.48                                | 90.11                                    |
| 2023-10-21                                                                                                               | 87.29                                  | 89.05                                    | 480.44                                                                                                               | 3686.56                                | 93.69                                    |
| 2023-10-22                                                                                                               | 80.17                                  | 86.45                                    | 431.02                                                                                                               | 2561.99                                | 84.18                                    |
| 2023-10-23                                                                                                               | 92.2                                   | 89.39                                    | 798.48                                                                                                               | 4718.89                                | 92.64                                    |
| 2023-10-24                                                                                                               | 91.4                                   | 89.3                                     | 841.21                                                                                                               | 4464.71                                | 97.09                                    |
| 2023-10-25                                                                                                               | 95.0                                   | 89.52                                    | 806.28                                                                                                               | 4179.42                                | 88.6                                     |
| 2023-10-26                                                                                                               | 92.69                                  | 91.22                                    | 789.98                                                                                                               | 4299.74                                | 91.78                                    |
| 2023-10-27                                                                                                               | 96.99                                  | 88.8                                     | 651.30                                                                                                               | 4369.27                                | 87.67                                    |
| 2023-10-28                                                                                                               | 86.82                                  | 89.13                                    | 502.26                                                                                                               | 2652.24                                | 87.92                                    |
| 2023-10-29                                                                                                               | 88.38                                  | 87.45                                    | 7396.35                                                                                                              | 2547.35                                | 94.88                                    |
| 2023-10-30                                                                                                               | 92.63                                  | 89.19                                    | 1039.07                                                                                                              | 5472.49                                | 89.24                                    |
| 2023-10-31                                                                                                               | 91.04                                  | 89.72                                    | 700.28                                                                                                               | 5051.03                                | 94.04                                    |
| 2023-11-01                                                                                                               | 89.81                                  | 89.4                                     | 835.37                                                                                                               | 3943.05                                | 98.52                                    |
| 2023-11-02                                                                                                               | 92.58                                  | 92.45                                    | 696.65                                                                                                               | 5442.75                                | 95.92                                    |
| 2023-11-03                                                                                                               | 94.86                                  | 90.11                                    | 649.32                                                                                                               | 5068.15                                | 97.55                                    |
| 2023-11-04                                                                                                               | 87.49                                  | 88.0                                     | 449.83                                                                                                               | 3339.53                                | 90.32                                    |
| 2023-11-05                                                                                                               | 85.75                                  | 87.14                                    | 450.79                                                                                                               | 3007.63                                | 90.21                                    |
| 2023-11-06                                                                                                               | 94.77                                  | 88.8                                     | 508.09                                                                                                               | 4908.72                                | 92.51                                    |
| 2023-11-07                                                                                                               | 94.71                                  | 89.7                                     | 769.10                                                                                                               | 4929.85                                | 94.44                                    |
| 2023-11-08                                                                                                               | 94.3                                   | 89.59                                    | 590.74                                                                                                               | 2958.04                                | 95.45                                    |
| 2023-11-09                                                                                                               | 90.87                                  | 89.73                                    | 505.48                                                                                                               | 4534.79                                | 94.69                                    |
| 2023-11-10                                                                                                               | 97.93                                  | 89.15                                    | 511.85                                                                                                               | 4485.46                                | 89.53                                    |
| 2023-11-11                                                                                                               | 79.98                                  | 87.41                                    | 466.43                                                                                                               | 2984.92                                | 86.18                                    |
| 2023-11-12                                                                                                               | 86.73                                  | 85.52                                    | 453.86                                                                                                               | 2570.13                                | 78.62                                    |
| 2023-11-13                                                                                                               | 94.28                                  | 88.86                                    | 544.37                                                                                                               | 4851.61                                | 91.18                                    |
| 2023-11-14                                                                                                               | 96.59                                  | 89.87                                    | 487.51                                                                                                               | 4652.57                                | 96.02                                    |
| 2023-11-15                                                                                                               | 126.19                                 | 90.08                                    | 542.32                                                                                                               | 4954.4                                 | 95.16                                    |
| 2023-11-16                                                                                                               | 88.9                                   | 88.15                                    | 491.12                                                                                                               | 4546.63                                | 89.27                                    |
| 2023-11-17                                                                                                               | 88.71                                  | 86.79                                    | 484.86                                                                                                               | 4550.6                                 | 91.08                                    |
| 2023-11-18                                                                                                               | 88.18                                  | 88.54                                    | 436.25                                                                                                               | 2583.09                                | 87.92                                    |
| 2023-11-19                                                                                                               | 85.89                                  | 84.61                                    | 473.09                                                                                                               | 2833.19                                | 80.98                                    |
| 2023-11-20                                                                                                               | 93.78                                  | 89.21                                    | 638.24                                                                                                               | 4555.2                                 | 95.63                                    |
| 2023-11-21                                                                                                               | 93.13                                  | 93.67                                    | 725.99                                                                                                               | 4694.45                                | 159.32                                   |
| 2023-11-22                                                                                                               | 97.44                                  | 87.37                                    | 522.36                                                                                                               | 4640.68                                | 92.54                                    |
| 2023-11-23                                                                                                               | 91.48                                  | 87.89                                    | 464.98                                                                                                               | 4470.76                                | 84.14                                    |
| 2023-11-24                                                                                                               | 101.86                                 | 87.25                                    | 623.18                                                                                                               | 4379.08                                | 88.05                                    |

|            |        |        |         |         |        |
|------------|--------|--------|---------|---------|--------|
| 2023-11-25 | 85.53  | 88.05  | 442.12  | 3255.59 | 94.73  |
| 2023-11-26 | 88.12  | 92.62  | 417.02  | 2924.18 | 87.92  |
| 2023-11-27 | 96.86  | 102.38 | 479.11  | 5072.97 | 106.99 |
| 2023-11-28 | 93.66  | 88.02  | 825.23  | 5013.68 | 97.47  |
| 2023-11-29 | 93.56  | 88.59  | 547.92  | 4910.28 | 131.9  |
| 2023-11-30 | 96.26  | 88.37  | 649.38  | 5388.54 | 92.92  |
| 2023-12-01 | 102.65 | 149.48 | 748.47  | 6160.65 | 153.57 |
| 2023-12-02 | 83.72  | 85.27  | 639.19  | 3945.6  | 89.65  |
| 2023-12-03 | 93.15  | 83.12  | 587.24  | 3221.2  | 84.51  |
| 2023-12-04 | 101.13 | 87.76  | 549.47  | 5328.92 | 90.29  |
| 2023-12-05 | 89.1   | 87.65  | 565.91  | 5148.46 | 93.53  |
| 2023-12-06 | 92.26  | 88.86  | 825.88  | 4874.35 | 95.72  |
| 2023-12-07 | 91.02  | 87.27  | 661.95  | 5143.85 | 91.32  |
| 2023-12-08 | 80.84  | 85.74  | 429.48  | 3565.95 | 88.08  |
| 2023-12-09 | 81.5   | 84.57  | 532.25  | 3482.88 | 89.86  |
| 2023-12-10 | 81.84  | 82.09  | 426.22  | 3619.61 | 81.3   |
| 2023-12-11 | 102.39 | 87.83  | 425.86  | 5419.12 | 88.3   |
| 2023-12-12 | 108.14 | 132.64 | 514.69  | 5351.74 | 198.06 |
| 2023-12-13 | 96.55  | 87.33  | 487.34  | 5125.84 | 87.76  |
| 2023-12-14 | 98.07  | 87.86  | 467.90  | 5077.89 | 91.0   |
| 2023-12-15 | 176.5  | 90.84  | 1123.00 | 5547.78 | 88.44  |
| 2023-12-16 | 85.46  | 84.83  | 439.74  | 3851.65 | 84.71  |
| 2023-12-17 | 88.78  | 82.58  | 435.58  | 3657.5  | 90.55  |
| 2023-12-18 | 95.6   | 87.93  | 470.27  | 5551.65 | 92.58  |
| 2023-12-19 | 98.95  | 86.89  | 471.56  | 5106.37 | 88.82  |
| 2023-12-20 | 91.31  | 86.07  | 499.20  | 5092.81 | 95.27  |
| 2023-12-21 | 87.92  | 87.63  | 502.68  | 4701.88 | 86.43  |
| 2023-12-22 | 88.98  | 85.47  | 510.44  | 4939.63 | 88.91  |
| 2023-12-23 | 83.43  | 85.13  | 448.68  | 3020.97 | 84.02  |
| 2023-12-24 | 76.64  | 82.55  | 403.69  | 2308.22 | 85.13  |
| 2023-12-25 | 73.07  | 80.48  | 444.72  | 1897.85 | 82.89  |
| 2023-12-26 | 80.88  | 82.81  | 456.97  | 3673.62 | 84.63  |
| 2023-12-27 | 91.91  | 87.38  | 441.52  | 5396.23 | 89.4   |
| 2023-12-28 | 98.16  | 88.5   | 457.62  | 5313.86 | 94.1   |
| 2023-12-29 | 90.86  | 88.47  | 473.03  | 5023.02 | 87.11  |
| 2023-12-30 | 81.9   | 92.92  | 977.82  | 3718.9  | 90.06  |
| 2023-12-31 | 81.56  | 101.38 | 502.10  | 3399.55 | 99.67  |

| Tempo medio giornaliero (in millisecondi) per restituzione delle informazioni della lista conti o carte |                  |                                        | Tempo medio giornaliero (in millisecondi) per restituzione delle informazioni del dettaglio conto o carta |                  |                                        |                                          |
|---------------------------------------------------------------------------------------------------------|------------------|----------------------------------------|-----------------------------------------------------------------------------------------------------------|------------------|----------------------------------------|------------------------------------------|
| Data                                                                                                    | API Gateway PSD2 | Interfaccia Online Banca: Home Banking | Interfaccia Online Banca: Mobile Banking                                                                  | API Gateway PSD2 | Interfaccia Online Banca: Home Banking | Interfaccia Online Banca: Mobile Banking |
| 2023-10-01                                                                                              | 300.83           | 124.73                                 | N/A                                                                                                       | N/A              | 73.44                                  | 87.1                                     |
| 2023-10-02                                                                                              | 305.56           | 154.96                                 | N/A                                                                                                       | N/A              | 85.22                                  | 93.16                                    |
| 2023-10-03                                                                                              | 323.00           | 153.35                                 | N/A                                                                                                       | N/A              | 81.6                                   | 89.4                                     |
| 2023-10-04                                                                                              | 388.25           | 149.3                                  | N/A                                                                                                       | N/A              | 85.0                                   | 86.6                                     |
| 2023-10-05                                                                                              | 485.00           | 134.77                                 | N/A                                                                                                       | N/A              | 74.81                                  | 86.43                                    |
| 2023-10-06                                                                                              | 842.25           | 153.03                                 | N/A                                                                                                       | N/A              | 79.05                                  | 87.35                                    |
| 2023-10-07                                                                                              | 177.33           | 115.18                                 | N/A                                                                                                       | N/A              | 76.9                                   | 83.82                                    |
| 2023-10-08                                                                                              | 407.40           | 113.1                                  | N/A                                                                                                       | N/A              | 71.3                                   | 81.98                                    |
| 2023-10-09                                                                                              | 962.00           | 142.62                                 | N/A                                                                                                       | N/A              | 77.56                                  | 86.15                                    |
| 2023-10-10                                                                                              | 1925.22          | 146.76                                 | N/A                                                                                                       | N/A              | 88.37                                  | 89.08                                    |
| 2023-10-11                                                                                              | 550.13           | 159.83                                 | N/A                                                                                                       | N/A              | 92.62                                  | 84.74                                    |
| 2023-10-12                                                                                              | 394.75           | 210.87                                 | N/A                                                                                                       | N/A              | 127.19                                 | 85.8                                     |
| 2023-10-13                                                                                              | 2726.89          | 181.2                                  | N/A                                                                                                       | N/A              | 91.18                                  | 86.06                                    |
| 2023-10-14                                                                                              | 260.50           | 137.9                                  | N/A                                                                                                       | N/A              | 88.9                                   | 86.04                                    |
| 2023-10-15                                                                                              | 343.56           | 150.54                                 | N/A                                                                                                       | N/A              | 87.48                                  | 84.63                                    |
| 2023-10-16                                                                                              | 905.88           | 200.86                                 | N/A                                                                                                       | N/A              | 96.4                                   | 128.9                                    |
| 2023-10-17                                                                                              | 1113.17          | N/A                                    | N/A                                                                                                       | N/A              | N/A                                    | N/A                                      |
| 2023-10-18                                                                                              | 773.55           | 340.18                                 | N/A                                                                                                       | N/A              | 139.61                                 | 88.72                                    |
| 2023-10-19                                                                                              | 1007.80          | 159.18                                 | N/A                                                                                                       | N/A              | 96.85                                  | 88.16                                    |
| 2023-10-20                                                                                              | 552.73           | 159.55                                 | N/A                                                                                                       | N/A              | 91.28                                  | 90.7                                     |
| 2023-10-21                                                                                              | 274.57           | 139.27                                 | N/A                                                                                                       | N/A              | 87.29                                  | 89.05                                    |
| 2023-10-22                                                                                              | 716.27           | 139.04                                 | N/A                                                                                                       | N/A              | 80.17                                  | 86.45                                    |
| 2023-10-23                                                                                              | 850.64           | 169.59                                 | N/A                                                                                                       | N/A              | 92.2                                   | 89.39                                    |
| 2023-10-24                                                                                              | 681.80           | 185.54                                 | N/A                                                                                                       | N/A              | 91.4                                   | 89.3                                     |
| 2023-10-25                                                                                              | 761.31           | 171.27                                 | N/A                                                                                                       | N/A              | 95.0                                   | 89.52                                    |
| 2023-10-26                                                                                              | 1064.63          | 162.48                                 | N/A                                                                                                       | N/A              | 92.69                                  | 91.22                                    |
| 2023-10-27                                                                                              | 445.78           | 178.21                                 | N/A                                                                                                       | N/A              | 96.99                                  | 88.8                                     |
| 2023-10-28                                                                                              | 441.56           | 133.81                                 | N/A                                                                                                       | N/A              | 86.82                                  | 89.13                                    |
| 2023-10-29                                                                                              | 351.29           | 134.29                                 | N/A                                                                                                       | N/A              | 88.38                                  | 87.45                                    |
| 2023-10-30                                                                                              | 374.47           | 169.1                                  | N/A                                                                                                       | N/A              | 92.63                                  | 89.19                                    |
| 2023-10-31                                                                                              | 237.71           | 171.48                                 | N/A                                                                                                       | N/A              | 91.04                                  | 89.72                                    |
| 2023-11-01                                                                                              | 550.10           | 179.27                                 | N/A                                                                                                       | N/A              | 89.81                                  | 89.4                                     |
| 2023-11-02                                                                                              | 541.86           | 173.48                                 | N/A                                                                                                       | N/A              | 92.58                                  | 92.45                                    |
| 2023-11-03                                                                                              | 966.37           | 179.49                                 | N/A                                                                                                       | N/A              | 94.86                                  | 90.11                                    |
| 2023-11-04                                                                                              | 271.38           | 141.63                                 | N/A                                                                                                       | N/A              | 87.49                                  | 88.0                                     |
| 2023-11-05                                                                                              | 358.00           | 134.04                                 | N/A                                                                                                       | N/A              | 85.75                                  | 87.14                                    |
| 2023-11-06                                                                                              | 277.82           | 201.06                                 | N/A                                                                                                       | N/A              | 94.77                                  | 88.8                                     |
| 2023-11-07                                                                                              | 306.00           | 261.33                                 | N/A                                                                                                       | N/A              | 94.71                                  | 89.7                                     |
| 2023-11-08                                                                                              | 485.06           | 198.34                                 | N/A                                                                                                       | N/A              | 94.3                                   | 89.59                                    |
| 2023-11-09                                                                                              | 364.39           | 188.47                                 | N/A                                                                                                       | N/A              | 90.87                                  | 89.73                                    |
| 2023-11-10                                                                                              | 322.36           | 183.7                                  | N/A                                                                                                       | N/A              | 97.93                                  | 89.15                                    |
| 2023-11-11                                                                                              | 337.29           | 141.15                                 | N/A                                                                                                       | N/A              | 79.98                                  | 87.41                                    |
| 2023-11-12                                                                                              | 393.67           | 131.73                                 | N/A                                                                                                       | N/A              | 86.73                                  | 85.52                                    |
| 2023-11-13                                                                                              | 823.19           | 200.89                                 | N/A                                                                                                       | N/A              | 94.28                                  | 88.86                                    |
| 2023-11-14                                                                                              | 500.00           | 164.89                                 | N/A                                                                                                       | N/A              | 96.59                                  | 89.87                                    |
| 2023-11-15                                                                                              | 568.63           | 297.1                                  | N/A                                                                                                       | N/A              | 126.19                                 | 90.08                                    |
| 2023-11-16                                                                                              | 240.25           | 161.85                                 | N/A                                                                                                       | N/A              | 88.9                                   | 88.15                                    |
| 2023-11-17                                                                                              | 347.00           | 171.89                                 | N/A                                                                                                       | N/A              | 88.71                                  | 86.79                                    |
| 2023-11-18                                                                                              | 286.85           | 131.54                                 | N/A                                                                                                       | N/A              | 88.18                                  | 88.54                                    |
| 2023-11-19                                                                                              | 318.80           | 133.78                                 | N/A                                                                                                       | N/A              | 85.89                                  | 84.61                                    |
| 2023-11-20                                                                                              | 576.60           | 178.63                                 | N/A                                                                                                       | N/A              | 93.78                                  | 89.21                                    |
| 2023-11-21                                                                                              | 388.00           | 295.58                                 | N/A                                                                                                       | N/A              | 93.13                                  | 93.67                                    |
| 2023-11-22                                                                                              | 728.80           | 165.19                                 | N/A                                                                                                       | N/A              | 97.44                                  | 87.37                                    |
| 2023-11-23                                                                                              | 473.88           | 167.4                                  | N/A                                                                                                       | N/A              | 91.48                                  | 87.89                                    |
| 2023-11-24                                                                                              | 622.00           | 164.33                                 | N/A                                                                                                       | N/A              | 101.86                                 | 87.25                                    |

|            |        |        |     |     |        |        |
|------------|--------|--------|-----|-----|--------|--------|
| 2023-11-25 | 359.77 | 134.94 | N/A | N/A | 85.53  | 88.05  |
| 2023-11-26 | 200.43 | 131.32 | N/A | N/A | 88.12  | 92.62  |
| 2023-11-27 | 337.79 | 212.23 | N/A | N/A | 96.86  | 102.38 |
| 2023-11-28 | 391.29 | 386.15 | N/A | N/A | 93.66  | 88.02  |
| 2023-11-29 | 509.50 | 193.28 | N/A | N/A | 93.56  | 88.59  |
| 2023-11-30 | 372.07 | 211.72 | N/A | N/A | 96.26  | 88.37  |
| 2023-12-01 | 287.67 | 575.21 | N/A | N/A | 102.65 | 149.48 |
| 2023-12-02 | 308.25 | 175.24 | N/A | N/A | 83.72  | 85.27  |
| 2023-12-03 | 480.09 | 142.64 | N/A | N/A | 93.15  | 83.12  |
| 2023-12-04 | 276.53 | 185.75 | N/A | N/A | 101.13 | 87.76  |
| 2023-12-05 | 296.12 | 194.28 | N/A | N/A | 89.1   | 87.65  |
| 2023-12-06 | 560.33 | 215.34 | N/A | N/A | 92.26  | 88.86  |
| 2023-12-07 | 344.45 | 167.68 | N/A | N/A | 91.02  | 87.27  |
| 2023-12-08 | 598.83 | 129.52 | N/A | N/A | 80.84  | 85.74  |
| 2023-12-09 | 447.77 | 126.29 | N/A | N/A | 81.5   | 84.57  |
| 2023-12-10 | 415.29 | 123.38 | N/A | N/A | 81.84  | 82.09  |
| 2023-12-11 | 251.21 | 176.8  | N/A | N/A | 102.39 | 87.83  |
| 2023-12-12 | 367.67 | 265.35 | N/A | N/A | 108.14 | 132.64 |
| 2023-12-13 | 530.00 | 176.12 | N/A | N/A | 96.55  | 87.33  |
| 2023-12-14 | 325.61 | 172.36 | N/A | N/A | 98.07  | 87.86  |
| 2023-12-15 | 445.29 | 483.43 | N/A | N/A | 176.5  | 90.84  |
| 2023-12-16 | 331.00 | 140.88 | N/A | N/A | 85.46  | 84.83  |
| 2023-12-17 | 397.40 | 122.92 | N/A | N/A | 88.78  | 82.58  |
| 2023-12-18 | 604.00 | 164.05 | N/A | N/A | 95.6   | 87.93  |
| 2023-12-19 | 540.61 | 163.66 | N/A | N/A | 98.95  | 86.89  |
| 2023-12-20 | 384.19 | 163.8  | N/A | N/A | 91.31  | 86.07  |
| 2023-12-21 | 510.25 | 151.31 | N/A | N/A | 87.92  | 87.63  |
| 2023-12-22 | 342.07 | 162.99 | N/A | N/A | 88.98  | 85.47  |
| 2023-12-23 | 370.17 | 123.88 | N/A | N/A | 83.43  | 85.13  |
| 2023-12-24 | 147.18 | 112.6  | N/A | N/A | 76.64  | 82.55  |
| 2023-12-25 | 238.75 | 118.35 | N/A | N/A | 73.07  | 80.48  |
| 2023-12-26 | 265.00 | 120.81 | N/A | N/A | 80.88  | 82.81  |
| 2023-12-27 | 429.35 | 186.32 | N/A | N/A | 91.91  | 87.38  |
| 2023-12-28 | 280.50 | 203.91 | N/A | N/A | 98.16  | 88.5   |
| 2023-12-29 | 487.25 | 179.7  | N/A | N/A | 90.86  | 88.47  |
| 2023-12-30 | 233.50 | 153.27 | N/A | N/A | 81.9   | 92.92  |
| 2023-12-31 | 343.83 | 129.27 | N/A | N/A | 81.56  | 101.38 |

| Tempo medio giornaliero (in millisecondi) per restituzione delle informazioni del dettaglio transazione su conto |                                        |                                          | Tempo medio giornaliero (in millisecondi) per esecuzione verifica disponibilità di fondi |                                        |                                          |
|------------------------------------------------------------------------------------------------------------------|----------------------------------------|------------------------------------------|------------------------------------------------------------------------------------------|----------------------------------------|------------------------------------------|
| Data                                                                                                             | Interfaccia Online Banca: Home Banking | Interfaccia Online Banca: Mobile Banking | API Gateway PSD2                                                                         | Interfaccia Online Banca: Home Banking | Interfaccia Online Banca: Mobile Banking |
| 2023-10-01                                                                                                       | 125.59                                 | 170.59                                   | N/A                                                                                      | 73.44                                  | 87.1                                     |
| 2023-10-02                                                                                                       | 173.55                                 | 212.93                                   | N/A                                                                                      | 85.22                                  | 93.16                                    |
| 2023-10-03                                                                                                       | 163.72                                 | 195.15                                   | N/A                                                                                      | 81.6                                   | 89.4                                     |
| 2023-10-04                                                                                                       | 159.03                                 | 201.55                                   | N/A                                                                                      | 85.0                                   | 86.6                                     |
| 2023-10-05                                                                                                       | 159.49                                 | 191.37                                   | N/A                                                                                      | 74.81                                  | 86.43                                    |
| 2023-10-06                                                                                                       | 191.13                                 | 194.28                                   | N/A                                                                                      | 79.05                                  | 87.35                                    |
| 2023-10-07                                                                                                       | 135.22                                 | 170.34                                   | N/A                                                                                      | 76.9                                   | 83.82                                    |
| 2023-10-08                                                                                                       | 134.66                                 | 167.68                                   | N/A                                                                                      | 71.3                                   | 81.98                                    |
| 2023-10-09                                                                                                       | 153.69                                 | 191.6                                    | N/A                                                                                      | 77.56                                  | 86.15                                    |
| 2023-10-10                                                                                                       | 165.64                                 | 195.44                                   | N/A                                                                                      | 88.37                                  | 89.08                                    |
| 2023-10-11                                                                                                       | 157.79                                 | 193.73                                   | N/A                                                                                      | 92.62                                  | 84.74                                    |
| 2023-10-12                                                                                                       | 194.16                                 | 187.38                                   | N/A                                                                                      | 127.19                                 | 85.8                                     |
| 2023-10-13                                                                                                       | 189.89                                 | 278.39                                   | N/A                                                                                      | 91.18                                  | 86.06                                    |
| 2023-10-14                                                                                                       | 151.61                                 | 184.57                                   | N/A                                                                                      | 88.9                                   | 86.04                                    |
| 2023-10-15                                                                                                       | 142.79                                 | 174.06                                   | N/A                                                                                      | 87.48                                  | 84.63                                    |
| 2023-10-16                                                                                                       | 443.37                                 | 663.63                                   | N/A                                                                                      | 96.4                                   | 128.9                                    |
| 2023-10-17                                                                                                       | N/A                                    | N/A                                      | N/A                                                                                      | N/A                                    | N/A                                      |
| 2023-10-18                                                                                                       | 625.61                                 | 204.93                                   | N/A                                                                                      | 139.61                                 | 88.72                                    |
| 2023-10-19                                                                                                       | 170.87                                 | 190.51                                   | N/A                                                                                      | 96.85                                  | 88.16                                    |
| 2023-10-20                                                                                                       | 178.33                                 | 198.02                                   | N/A                                                                                      | 91.28                                  | 90.7                                     |
| 2023-10-21                                                                                                       | 427.15                                 | 179.57                                   | N/A                                                                                      | 87.29                                  | 89.05                                    |
| 2023-10-22                                                                                                       | 140.88                                 | 177.08                                   | N/A                                                                                      | 80.17                                  | 86.45                                    |
| 2023-10-23                                                                                                       | 174.75                                 | 219.38                                   | N/A                                                                                      | 92.2                                   | 89.39                                    |
| 2023-10-24                                                                                                       | 208.95                                 | 207.88                                   | N/A                                                                                      | 91.4                                   | 89.3                                     |
| 2023-10-25                                                                                                       | 181.56                                 | 217.7                                    | N/A                                                                                      | 95.0                                   | 89.52                                    |
| 2023-10-26                                                                                                       | 177.25                                 | 199.61                                   | N/A                                                                                      | 92.69                                  | 91.22                                    |
| 2023-10-27                                                                                                       | 186.26                                 | 208.48                                   | N/A                                                                                      | 96.99                                  | 88.8                                     |
| 2023-10-28                                                                                                       | 156.44                                 | 180.99                                   | N/A                                                                                      | 86.82                                  | 89.13                                    |
| 2023-10-29                                                                                                       | 146.47                                 | 182.7                                    | N/A                                                                                      | 88.38                                  | 87.45                                    |
| 2023-10-30                                                                                                       | 166.98                                 | 224.58                                   | N/A                                                                                      | 92.63                                  | 89.19                                    |
| 2023-10-31                                                                                                       | 187.75                                 | 214.07                                   | N/A                                                                                      | 91.04                                  | 89.72                                    |
| 2023-11-01                                                                                                       | 173.4                                  | 296.16                                   | N/A                                                                                      | 89.81                                  | 89.4                                     |
| 2023-11-02                                                                                                       | 179.39                                 | 207.78                                   | N/A                                                                                      | 92.58                                  | 92.45                                    |
| 2023-11-03                                                                                                       | 188.45                                 | 223.85                                   | N/A                                                                                      | 94.86                                  | 90.11                                    |
| 2023-11-04                                                                                                       | 152.39                                 | 189.35                                   | N/A                                                                                      | 87.49                                  | 88.0                                     |
| 2023-11-05                                                                                                       | 152.85                                 | 175.94                                   | N/A                                                                                      | 85.75                                  | 87.14                                    |
| 2023-11-06                                                                                                       | 205.93                                 | 231.62                                   | N/A                                                                                      | 94.77                                  | 88.8                                     |
| 2023-11-07                                                                                                       | 342.27                                 | 333.41                                   | N/A                                                                                      | 94.71                                  | 89.7                                     |
| 2023-11-08                                                                                                       | 178.71                                 | 234.97                                   | N/A                                                                                      | 94.3                                   | 89.59                                    |
| 2023-11-09                                                                                                       | 215.24                                 | 248.9                                    | N/A                                                                                      | 90.87                                  | 89.73                                    |
| 2023-11-10                                                                                                       | 195.24                                 | 199.11                                   | N/A                                                                                      | 97.93                                  | 89.15                                    |
| 2023-11-11                                                                                                       | 161.64                                 | 215.7                                    | N/A                                                                                      | 79.98                                  | 87.41                                    |
| 2023-11-12                                                                                                       | 140.84                                 | 179.81                                   | N/A                                                                                      | 86.73                                  | 85.52                                    |
| 2023-11-13                                                                                                       | 211.88                                 | 216.76                                   | N/A                                                                                      | 94.28                                  | 88.86                                    |
| 2023-11-14                                                                                                       | 188.0                                  | 232.23                                   | N/A                                                                                      | 96.59                                  | 89.87                                    |
| 2023-11-15                                                                                                       | 184.65                                 | 232.86                                   | N/A                                                                                      | 126.19                                 | 90.08                                    |
| 2023-11-16                                                                                                       | 189.35                                 | 190.56                                   | N/A                                                                                      | 88.9                                   | 88.15                                    |
| 2023-11-17                                                                                                       | 172.72                                 | 199.03                                   | N/A                                                                                      | 88.71                                  | 86.79                                    |
| 2023-11-18                                                                                                       | N/A                                    | 277.34                                   | N/A                                                                                      | 88.18                                  | 88.54                                    |
| 2023-11-19                                                                                                       | 145.87                                 | 170.14                                   | N/A                                                                                      | 85.89                                  | 84.61                                    |
| 2023-11-20                                                                                                       | 218.43                                 | 222.35                                   | N/A                                                                                      | 93.78                                  | 89.21                                    |
| 2023-11-21                                                                                                       | 491.95                                 | 638.76                                   | N/A                                                                                      | 93.13                                  | 93.67                                    |
| 2023-11-22                                                                                                       | 173.79                                 | 229.63                                   | N/A                                                                                      | 97.44                                  | 87.37                                    |
| 2023-11-23                                                                                                       | 180.23                                 | 225.22                                   | N/A                                                                                      | 91.48                                  | 87.89                                    |
| 2023-11-24                                                                                                       | 183.02                                 | 195.33                                   | N/A                                                                                      | 101.86                                 | 87.25                                    |

|            |        |         |     |        |        |
|------------|--------|---------|-----|--------|--------|
| 2023-11-25 | N/A    | 183.88  | N/A | 85.53  | 88.05  |
| 2023-11-26 | 161.18 | 193.34  | N/A | 88.12  | 92.62  |
| 2023-11-27 | 243.97 | 269.37  | N/A | 96.86  | 102.38 |
| 2023-11-28 | 324.36 | 479.93  | N/A | 93.66  | 88.02  |
| 2023-11-29 | 190.36 | 218.52  | N/A | 93.56  | 88.59  |
| 2023-11-30 | 322.77 | 236.69  | N/A | 96.26  | 88.37  |
| 2023-12-01 | 830.33 | 1187.36 | N/A | 102.65 | 149.48 |
| 2023-12-02 | 234.06 | 246.14  | N/A | 83.72  | 85.27  |
| 2023-12-03 | 149.47 | 173.32  | N/A | 93.15  | 83.12  |
| 2023-12-04 | 193.51 | 285.89  | N/A | 101.13 | 87.76  |
| 2023-12-05 | 201.91 | 310.15  | N/A | 89.1   | 87.65  |
| 2023-12-06 | 188.53 | 261.5   | N/A | 92.26  | 88.86  |
| 2023-12-07 | 195.15 | 205.18  | N/A | 91.02  | 87.27  |
| 2023-12-08 | 151.45 | 177.71  | N/A | 80.84  | 85.74  |
| 2023-12-09 | 148.05 | 168.97  | N/A | 81.5   | 84.57  |
| 2023-12-10 | 138.54 | 178.09  | N/A | 81.84  | 82.09  |
| 2023-12-11 | 186.76 | 208.36  | N/A | 102.39 | 87.83  |
| 2023-12-12 | 304.38 | 638.93  | N/A | 108.14 | 132.64 |
| 2023-12-13 | 192.07 | 229.87  | N/A | 96.55  | 87.33  |
| 2023-12-14 | 182.46 | 213.89  | N/A | 98.07  | 87.86  |
| 2023-12-15 | 576.45 | 297.26  | N/A | 176.5  | 90.84  |
| 2023-12-16 | 157.32 | 183.7   | N/A | 85.46  | 84.83  |
| 2023-12-17 | 142.96 | 167.43  | N/A | 88.78  | 82.58  |
| 2023-12-18 | 190.4  | 214.87  | N/A | 95.6   | 87.93  |
| 2023-12-19 | 189.69 | 244.97  | N/A | 98.95  | 86.89  |
| 2023-12-20 | 172.21 | 183.69  | N/A | 91.31  | 86.07  |
| 2023-12-21 | 166.66 | 198.85  | N/A | 87.92  | 87.63  |
| 2023-12-22 | 175.84 | 200.62  | N/A | 88.98  | 85.47  |
| 2023-12-23 | 139.89 | 181.18  | N/A | 83.43  | 85.13  |
| 2023-12-24 | 140.91 | 167.34  | N/A | 76.64  | 82.55  |
| 2023-12-25 | 127.87 | 386.38  | N/A | 73.07  | 80.48  |
| 2023-12-26 | 137.28 | 169.58  | N/A | 80.88  | 82.81  |
| 2023-12-27 | 190.24 | 212.16  | N/A | 91.91  | 87.38  |
| 2023-12-28 | 177.35 | 301.83  | N/A | 98.16  | 88.5   |
| 2023-12-29 | 185.5  | 216.53  | N/A | 90.86  | 88.47  |
| 2023-12-30 | 567.68 | 247.31  | N/A | 81.9   | 92.92  |
| 2023-12-31 | 178.66 | 205.18  | N/A | 81.56  | 101.38 |